



EVERYBODY MATTERS



ANNUAL REPORT: 2014

SOUTH MIDDLESEX OPPORTUNITY COUNCIL

PRESIDENT'S & EXECUTIVE DIRECTOR'S MESSAGE

In a sense, 2014 was a year of renewal for all of us here at SMOC. Our move to 7 Bishop Street served to give us a renewed and reinvigorated sense of purpose. Our new spacious and respectful headquarters building seems the perfect place to carry out our mission of providing an integrated continuum of care and services that responds humanely and effectively to the identified needs of our many thousands of program participants.

When entering 7 Bishop Street you immediately see the energy and enthusiasm of our engagement teams as they advise and direct the many families and individuals who come to SMOC seeking guidance, services and support. The integration of the comprehensive array of services we provide help meet the basic human needs of the families and individuals is truly impressive.

It is clear from watching their work that our staff is dedicated to ensuring that each person who walks through our door is treated with respect and is directed to a knowledgeable staff who understands their needs and concerns and will help them to find the assistance they need to move forward. "Everybody Matters" is more than a motto, it is a way of life and a way of doing business for SMOC staff.

Even after all these years of providing services, we marvel at the tremendous potential of the agency to help improve the lives of so many people in so many ways. In the area of housing alone, we provide emergency shelter, first step housing, supported housing for both individuals and families, affordable housing, Section 8 rental assistance support, homebuyer and homeowner counseling and home modification assistance for people with disabilities.

As important and critical as housing services, the support services we offer provide a crucial link for families and individuals to the many community based programs that are so important to their future success. Early education and care (including Head Start), family nutrition (including the WIC program), behavioral health services, fuel and weatherization assistance, domestic violence and sexual assault services, job search, training and placement, adult education, English as a Second Language (ESL), residential and community recovery services and so much more.

In the spirit of renewal and as we continue to explore and find new strategies to end homelessness, we are excited that we are ready to embark on a new strategy of using Social Impact Financing (SIF) to develop new housing opportunities for homeless individuals.

This initiative should result in our creation of an additional 130 units of much needed housing. This is a very exciting new development for the agency.

We do all of this with the tremendous support and dedication of our Board, our staff, our program participants, our funders, our collaborating community partners and many, many others. We extend our grateful and heartfelt thanks to all.

Best,

Bruce Hulme, President
SMOC Board of Directors

Jim Cuddy
Executive Director

MISSION STATEMENT

SMOC's mission is to improve the quality of life of low-income and disadvantaged individuals and families by advocating for their needs and rights; providing services; educating the community; building a community of support; participating in coalitions with other advocates and searching for new resources and partnerships.

2014 HIGHLIGHTS: COMMUNITY WELCOMES NEW POLICE SUBSTATION

On July 30, community leaders celebrated the grand opening of the Burkis Square Police Substation housed at 73 Hollis Street, a SMOC building. The substation supports the Framingham Police Department's community policing initiative and is another step in the ongoing efforts to breathe new life into the downtown area. It will also house Framingham Downtown Renaissance, an initiative dedicated to the revitalization of Downtown Framingham. SMOC is pleased to donate the space to these vital partners in the community.



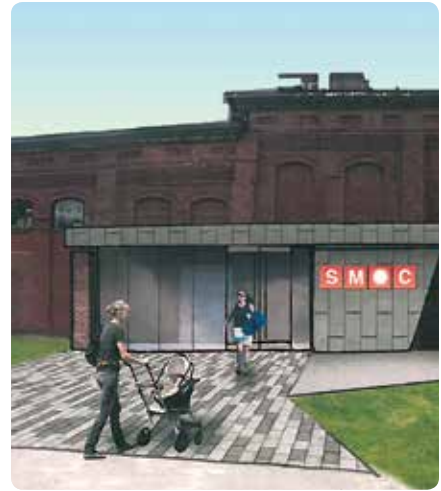
Framingham Police Chief Kenneth Ferguson and SMOC Executive Director Jim Cuddy outside the new Framingham Police Substation



The newly renovated 266 Main Street, Oxford provides supportive housing to 16 individuals



Pictured left to right: Roger Herzog of CEDAC, Aaron Gornstein of DHCD, Senator Richard Moore, Father Alfred T.K. Zadig of Grace Church, SMOC Board Member Steve Penna, James Sandagato and Brian Chandley, both of Southbridge Savings Bank



Seen here is the architect's rendering of the new front door to SMOC's 7 Bishop Street Headquarters.

SMOC CELEBRATES OPENING OF 266 MAIN STREET, OXFORD, MA.

The Open House was held on Tuesday, June 17 to celebrate the preservation and rehabilitation of this historic property in downtown Oxford. The property consists of 16 units of supported housing for individuals, featuring a shared kitchen and living spaces. The dedication ceremony was attended by neighbors, financing partners and state officials. This \$1.4M project was financed by MA Department of Housing and Community Development, Mass Housing, Federal Home Loan Bank and Southbridge Savings Bank.

SMOC MOVES HEADQUARTERS TO 7 BISHOP STREET

In April, SMOC relocated its headquarters to 7 Bishop Street in Framingham. The move went smoothly with much credit going to the Ready, Willing and Able (RWA) staff that supported the move. RWA is a temporary employment program that employs SMOC clients in maintenance and administrative positions. RWA workers are able to earn a fair wage and receive on the job training which prepares them for positions within the permanent workforce. The new building presents us with the tremendous opportunity to expand on the integration and coordination of services that we began at 300 Howard Street.

SMOC UNVEILS NEW LOGO

With a new home comes a new look for the agency. SMOC tested out several different designs and colors and the staff and board voted for this final look. The sun in the logo doubles as the “O” and signifies the bright future we offer our clients. The new tag line, “Everybody Matters” embodies SMOC’s philosophy of inclusion for all.



Pictured here is SMOC’s new logo and tagline.

THE LAUNCH OF “THE PLACE”

“The Place,” opened in the back of the shuttered Salvation Army thrift store in downtown Framingham during the winter of 2013. It originated as a safe haven for any and all seeking shelter during harsh winter days. Initially, “The Place” served as a warming center but, as word of mouth spread, SMOC staff began to engage new faces in a meaningful way there, oftentimes linking them to our organization’s supportive services that they weren’t previously aware of. As winter turned to spring and spring turned to summer, more and more patrons spent time at “The Place”, all the while engaging in services with our staff. It is our hope that “The Place” continues to flourish within the community and serves as a model for other communities seeking to provide services to an under-served population.



**SMOC AWARDED
COMMUNITY DEVELOPMENT CORPORATION (CDC) STATUS**

SMOC recently earned certification from the MA Department of Housing and Community Development as a Community Development Corporation (CDC). The designation allows SMOC the opportunity to apply for state and federal community investment grants and tax credits to expand economic and housing opportunities in the state’s lowest income areas. This provides the agency another tool to use in our efforts to help people achieve greater economic self- sufficiency and ultimately expands our ability to do more for more people.

SUNFLOWER GARDEN DEDICATION

On a sunny day in September, SMOC staff and friends partook in the dedication of the new Sunflower Garden at 7 Bishop Street in Framingham. The garden was dedicated in memory of longtime SMOC staffer, Moses Mohammed. The sunflowers bring a welcome ray of sunshine to Bishop Street. Passersby are welcome to stop and rest on a nearby bench and enjoy the garden.



Pictured here and on the front cover are sunflowers from the garden at 7 Bishop



Seen here is a young participant in Voices Against Violence’s Walk to Break the Silence

SOCIAL INNOVATION FINANCING (SIF)

Massachusetts is implementing social innovation financing (SIF) to improve the lives of homeless individuals who have histories of homelessness and ongoing behavioral and physical healthcare concerns. SIF is based on the premise of payment for demonstrated success and outcomes in helping homeless people get and retain housing. The Massachusetts Housing and Shelter Alliance (MHSA) is partnering with SMOC and other homeless providers to identify and select eligible program participants. The program will provide participants with housing placement and stabilization care management to ensure successful tenancies and connections to community resources. SMOC will operate this exciting new program in three regions, Lowell, Central Mass. and MetroWest serving up to 135 homeless individuals over the next year.



Candace Larger, Emergency Food Pantry Program Director and Allison Maynard, Director of Open Pantry Community Services are pictured here



Seen here are participants in SMOC's Beginning Bridges Family Program in Uxbridge, MA



SMOC Executive Director Jim Cuddy and MHSA Executive Director Joe Finn sign the SIF Agreement

FREDERICK RUBIN AWARD

Carl McCarthy

Carl first joined the SMOC Board in 2004 at the time of our merger with the People in Peril shelter (PIP, now the Greater Worcester Housing Connection) in the city of Worcester. Carl was serving as PIP Board President and was instrumental in the decision the PIP Board made at that time to merge with SMOC. Carl was incredibly important to our efforts to ensure a seamless transition of leadership in order to move forward with our plans to bring new strategies and programs to bear on Worcester regional efforts to end homelessness. Carl’s help in educating the Worcester community as we sought to site new housing opportunities was of invaluable assistance to us. On the public policy level, Carl served as a greatly respected human service professional with the Massachusetts Department of Social Services (now the Department of Children of Families) and brought his seasoned and wise approach to some of the most challenging issues faced by the Commonwealth. In addition to his community activism in the City of Worcester, Carl also brought his talents to an investment business he established. We are pleased that Carl will be bringing these experiences to his role as a SMOC Board liaison to our soon to be established loan committee of the newly created SMOC Financial Services.

MANAGER OF THE YEAR

Amaryllis Chaves

Although Amaryllis has been with the agency just over one year, she has proven to be an invaluable asset to SMOC and the Greater Worcester Housing Connection where she serves as the Case Management Supervisor. Amaryllis is always available to clients and staff. She goes beyond expectations with both her time and initiative, for example, when new programs were expanded and reassigned, she quickly learned and implemented systems to make them successful in the community. She is a strong advocate for both her staff and clients and is always willing to step up to assist them in the community. She has built a strong esprit de corps not only with her own team but across all of GWHC and beyond by being present, evenhanded, and an effective listener to client and staff needs.



Graduates and teachers from SMOC’s GED program pose here for a group photo

EMPLOYEES OF THE YEAR

Brian Duffy

Brian is an excellent Substance Abuse Outpatient Clinician, and over the past 12 years of his employment with SMOC, he has been a major contributor to making SMOC Behavioral Health a healthy and supportive work environment. Brian has continually been a source of support to the population we serve, especially around the issues of substance abuse and recovery. He is always willing to take the time to help identify supports and resources for individuals struggling with addiction, not only the clients he sees for mental health counseling, but for anyone who is in need of such services. Everyone benefits from his good cheer, his upbeat manner, and how he shares his frequent published articles on addiction treatment with everyone. Brian is mature, wise and kind to everyone and his sense of humor helps all of us to resolve or manage our daily challenges more gracefully.

Alan Gentile

Al is a committed, attentive and tireless employee who has been with SMOC's maintenance team for nearly 3 years now. He has become the "go-to" maintenance person for the entire new 7 Bishop Street campus. His attentiveness to employee needs leads to quality projects and he is an employee who is not happy until the job is done right. He is known for going above and beyond what is expected of him and has shown tremendous leadership over the past year, particularly during the move from 300 Howard Street to 7 Bishop Street. He demonstrated his leadership by ensuring that the Ready, Willing and Able (RWA) staff had the tools and information they needed to make for a smooth transition to SMOC's new home, and by following up to make sure the job was done correctly. Al is also credited with planting and growing the beautiful new Sunflower Garden at 7 Bishop Street.

Team of the Year

Information Technology (IT) Jim Wagner and Tammy Gray

Jim Wagner, Director of IT, and Tammy Gray, IT Solutions Architect, work hard to keep SMOC's technology state of the art and running efficiently. The team is always seeking ways to improve the systems within the infrastructure while dealing with the everyday issues that occur within any IT system. With limited resources the team covers the entire SMOC statewide Agency. Customer Service is the utmost priority for the team and they deliver these services enthusiastically and are cognizant of the various levels of technological savvy, acting accordingly with each individual they serve. During the past year, when SMOC moved its headquarters, the team was on call to work off hours, nights and weekends to get the job done. Tammy and Jim have stepped up and learned additional skills that apply to the specific software utilized within the SMOC system. The team does all this while acting professionally and with a positive attitude.

MARGARET DAVITT SPIRIT OF SMOC AWARD**Lourdes Aspiras**

Lourdes joined the SMOC Energy and Financial Assistance team in May of 1999 and she has managed the Fuel Assistance program for the past 15 years. It's not a glamorous management position. The program never has enough staff, the hours are long, the phones are always ringing, there are far too many clients, and with all that pressure and stress, Lourdes seldom gets exasperated. Lourdes has a kind and gentle manner. She also has a no nonsense approach to getting the most out of her staff. On an annual basis her team processes 7,000 fuel assistance applications and makes 4 to 5 million dollars in payments on their behalf. Lourdes generously gives of her time. She is patient yet persistent with her staff and has cultivated a team with a very strong work ethic. SMOC's Fuel Assistance program is one of the strongest in the Commonwealth. Lourdes has developed several procedures that are now recognized as best practices and which have been adopted by our funding source DHCD and are now part of the statewide program administration guidelines. This is just a brief glimpse of Lourdes' commitment to excellence, our clients, our mission, our agency and why she has been chosen for the Spirit of SMOC award.

ANNIE BRADFORD FRIEND OF SMOC AWARD**Robert Bower**

Bob has been an invaluable friend to SMOC for the past four years through his tireless commitment and dedication to the Serenity House program in Hopkinton. Serenity House is a residential program that provides drug treatment and case management services for women seeking a substance-free life. Bob's daughter Kelli graduated from Serenity House and today, she is thriving in her recovery. Bob's gratitude is boundless. He has been an active member of the Serenity House Event Committee and is largely responsible for the success of the annual fundraising event: A Celebration of Saving Lives. He has helped us to secure a beautiful location for the event free of charge for the past two years and he has pounded the pavement to raise thousands of dollars in sponsorships for the event, as well. We are deeply grateful to Bob for his time, talent and tenacity and are proud to honor him with this year's Annie Bradford Friend of SMOC award.



ISABEL HARRISON VOLUNTEERS OF THE YEAR

Elaine Campbell

Elaine has been a Play PAL with the Open Pantry Community Services' Teen Parent Program since November 2012, through the Horizons for Homeless Children program. Elaine always shows up for her scheduled shifts with a smile on her face and ready to play with whatever children are waiting for her. Without Play PALS like Elaine, it would be impossible for the teen moms to have a break. Because of the dedication and compassion that Elaine gives, the mothers get a two hour window each week to "be a teen", allowing them the opportunity to be stress-free for two hours and engage in activities that they enjoy. It also gives them a chance to make important phone calls, meet with their Case Manager, and concentrate homework.

Albert Robbins

Al began volunteering at the Lowell Transitional Living Center (LTLC) over 15 years ago. Upon retirement, seven years ago, Al committed to spending seven hours each week to assist the Program Advocates at the front desk. He has been a huge help to the staff and a welcoming presence to all who enter the shelter. LTLC is a 90 bed "dry" center for single adults. The Program Advocates who work at the front desk are the first contact for anyone entering. Our guests and visitors are often affected by the struggles and frustrations of trying to move from being homeless to being housed. Those at the front desk need to be courteous, helpful and empathetic. Al is wonderfully consistent at being a positive presence at the desk. He is especially gifted at working with difficult or agitated clients. He is calm, caring and is often able to de-escalate a situation so that we can help the individual. Al gets along with all of the staff, who value his positive and helpful presence. Al is an exemplary asset to our agency.

COMMUNITY PARTNER OF THE YEAR

Ed Carr

Ed Carr, Director of the MetroWest Regional Transit Authority (MWRTA), first became involved with SMOC as his agency began to explore potential venues for his expanding transportation needs in the MetroWest area. He honed in on the property we owned at Blandin Avenue and purchased the site from us and is now developing it as his new headquarters. While we were engaged in that activity, it became clear that Ed wanted much more from the relationship with SMOC than a property transaction. Ed began a series of discussions with Jim Cuddy and other senior managers to develop training and education partnerships to provide workforce opportunities for SMOC program participants. We have begun to enroll individuals in the RTA's Commercial Driver's License program. Ed has opened up the potential for future partnerships in the area of additional job training opportunities and we are exploring the potential for establishing our own transportation corporation. Ed does not shy away from SMOC's mission of working with people with challenging issues and needs. Ed has made this a part of the mission of his organization as well and we are proud of what we have accomplished so far and looking forward to building our partnership in the months and years ahead. For these and many more reasons, we are honored to recognize Ed Carr as the 2014 Community Partner.

“GRACIELLA (24) AND HER DAUGHTER GRACE FOUND THEIR WAY TO CLINTON HOUSE SHELTER. . .”



Graciella (24) and her daughter Grace found their way to Clinton House Shelter (a SMOC emergency housing program) in March of 2013. They were homeless. Graciella had recently broken up with her boyfriend and she and her daughter were subsequently evicted from the apartment they had shared. Graciella had a good job in the customer service division of a government agency and was making above minimum wage. But she lacked the child care she needed to maintain her position, so she lost her job. Graciella felt hopeless and alone. In May of 2012 she had lost her mother to cancer. Her mother had been her lifeline; they were very close. Her father lived in Florida and was out of touch. She was on her own. But she found hope and compassion at Clinton House. When Graciella came into shelter she was very determined to find affordable housing for herself and her child. While living at Clinton House, Graciella mourned the first year anniversary of her mother’s death and many first holidays without her mom. Graciella

never gave up; taking advantage of the resources SMOC had to offer. She went to therapy at SMOC Behavioral Health and enrolled her daughter into SMOC’s Childcare Program. Graciella, with the help of her case manager, applied to every housing authority and private complex she could find. In April of 2014 Graciella’s wish came true – she found housing for herself and Grace. She moved into her new apartment with her daughter. Soon after, she reapplied for a position with her previous employer and is now back at work. Graciella’s determination to succeed and provide for her daughter coupled with the SMOC’s resources proved to be a winning combination for Graciella and Grace.

“. . .THE KEY TO HIS SUCCESS IS TO STAY BUSY, STAY FOCUSED AND TO NEVER FORGET WHERE HE CAME FROM”

Ed started drinking when he was 8 years old. He dived into drugs when he was a bit older. Although he had a successful career as a chef, drinking and drugs were responsible for destroying many of his relationships. Forty-two years after he took his first sip of alcohol, Ed suffered his third stroke, likely caused by drugs and alcohol. Paralyzed and in poor health, after years of denial about his drinking and drug abuse, Ed finally realized he needed help. With the aid of his sister, he got into a detox program and for the first time in his life, got sober. Now that he was sober, he needed housing and the supports to help him maintain sobriety. Ed was referred to SMOC where he found the housing and wrap-around case management services he needed. He started out at Turning Point, an emergency shelter for men and soon after moved upstairs to Maggie’s Place, a sober environment, where he began to thrive. Ed took advantage of many of SMOC’s services including computer workshops in the Opportunity Center and individual therapy through SMOC Behavioral Health. Ed’s family, including his two sons, began contacting Ed now that he was sober. Those relationships are on the mend, thanks to Ed’s commitment to his sobriety. Ed recently moved into a SMOC sober housing apartment. He is working full time as a chef, once again, but this time instead of turning to a drink when he’s stressed, he turns to his sponsor. Ed successfully completed SMOC’s First Time Homebuyers Class through the Housing Consumer and Education Center and plans to purchase his first home in the near future. He says the key to his success is to stay busy, stay focused and to never forget where he came from.



MANY THANKS TO ALL WHO SUPPORTED SMOC IN FY14.

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David Lapointe	Maureen Medaglia	James Pillsbury	Diane Seligman	Bob Ullenbruch
Elizabeth Larson	Igdalia Medina	Aiko Pinkoski	Althea Sellars	David Ullenbruch
Rebecca Lay	Matilde Medina	Eric Pomerene	Andrea Shamoian	Murphy Vicki
Daniel Lazarine	Christopher Mehne	Susan Portnoy	Bella Shapiro	Janet Vye
Nioma Lazarine	Robert Merusi	Bob Powell	Tim Shay	Rohey Wadda
Brian Lefort	Joseph Mielinski	Martin Price	Donald Sheehan	Jim Wagner
Maré Lemay	Diane Miller	Dianne Protano	Margareth Shepard	John Walsh
Jose Lemos	Erwin Miller	Susan Pulido	Stephen Sherlock	Bryan Warren
Debbie Lennox	Samuel Millott	Johanna Pyle	Nancy Sherman	Christina Waszak
Robert Lerro	Jason Minich	Jack Quinn	Norma Shulman	Richard Weader
Leslie Elkins	Margrit Minkevich	David Rabb	Russell Simmons	Gwenn Weiser
Joseph Lettiere	Susan Morley	Jimmy Rabb	Rachel Singer	Katy Wells
Paul Leuci	Jennifer Morrison	April Rastani	Charles Sisitsky	Theodore Welte
Nancy Leveillee	Doug Morton	Joan Rastani	Jeff Smith	Gerri Wheaton
Dennis Levine	Jamie-Leigh Morton	Maurice Raymond	Karen Smith	Christopher White
Meyer & Caraline Levy	Stephen Morton	John Coppinger	Matthew Smith	David Whittemore
Sumner Levy	Sue Moschini	Christine Ricci	Patricia E. Smith	Janet Williams
Andrea Lewis	Elizabeth Moseley	Doug Rich	Doug Snow	Simone Williams
Danielle Lizotte	Colleen Mulcahy	Mike Richards	Allison Soderstrom	Aimee Williamson
Linda Lockwood	Kelly Mules	John Richardson	Salete Solha	Joel Winett
Joel Loitherstein	Martin & Valerie Mulvey	Marie Richardson	Dorothy Sonnichsen	Linda Wise
Christopher Lorant	Helen Murphy	Elaine Rickard	Tim Soucy	Sandreea Woods
Sarah Loy	Betty Muto	Marcia & Don Rising	Laura Spear	Charles Yon
Suzanne Lunny	Michelle Nelson	Mirnaly Rivera	Karen Spilka	Kristine Young
Dan MacDonald	Mariko Neureiter	Patrick Robertson	Linda Standley	Mark Yurkofsky
Mara Macie	Diane Nevero	Marty Rodick	John Stasik	Antonio Zegarelli
Marissa Madden	Aracelis Nieves	Todd Rofuth	Edith Steffek	Carolyn Zettler
Faith Madzar	Michael Norris	Richard Rogers	Deborah Stein	Jack Zettler
Shirley Magnarelli	Wanda Null	Maria Rosado	Elizabeth Stern	Pam Zicko
John & Jeanne Maher	Sam Nutter	Kathy Rosen	Roberta Stern	John Ziemba
Joseph Maher	Gayle Ober	Victor Rosenberg	Mel Stiller	Udo & Petra Zoettler
Elizabeth Maldonado	Susan O'Brien	Tammy Rosenthal-Gray	Anne Sullivan	
Jeanne Maloney	Nancy Olesin	Joan Rosoff	Denise Sullivan	
Richard Mandel	Lauren O'Rourke	Gillian Ross	Marilyn Sullivan	
Bob Mangan	Mary Ellen E. Osburn	Patricia Rossetti	MaryElaine Sullivan	
Patti Marchionni	Linda Osterberg	Marc Ruch	Kent Summers	

FINANCIALS

SMOC CONSOLIDATED STATEMENT OF ACTIVITIES - CORE OPERATIONS

Fiscal Year Ending June 30, 2014

REVENUES:

Grants & Contracts	\$ 63,423,000
Third Party	3,633,000
In Kind Revenue	2,582,000
Other	15,629,000

Total Revenues	\$ 85,267,000
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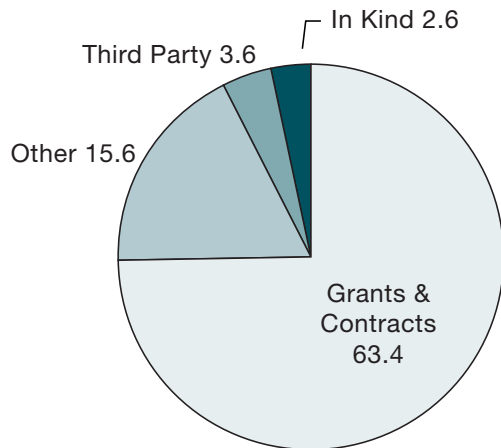
EXPENSES:

Personnel	\$ 24,780,000
Client Assistance	34,005,000
Contract Services	3,109,000
Occupancy	8,569,000
Other	12,096,000

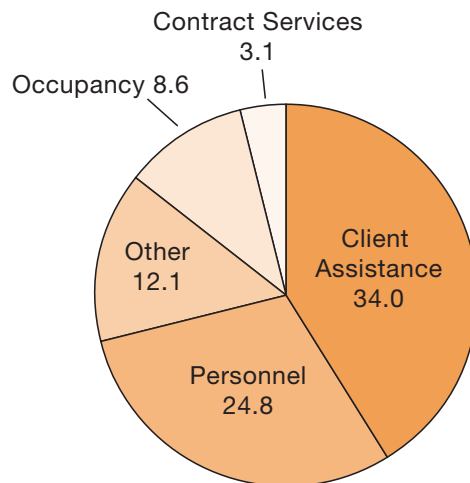
Total Expenses	\$ 82,559,000
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Change in Net Assets before Depreciation	\$ 2,708,000
Depreciation	\$ 2,049,000
CHANGE IN NET ASSETS	\$ 659,000

SMOC FY14 Revenue
in millions



SMOC FY14 Expenses
in millions



GOVERNANCE

SMOC BOARD OF DIRECTORS

Rev. Robert Bachelder, Worcester

Gary Baker, S. Chelmsford

Larry Beane, Lowell

Yvonne B. Brown, Westborough

John H. Ellsworth, Ashland

Jeffrey Fishman, Vice President, Framingham

Patricia Greeley, Framingham

James D. Hanrahan, Clerk, Framingham

Isabel Harrison, Ashland

Ruth Hibbard, Framingham

Hugo Hollerorth, Natick

Heather Holt, Whitinsville

Bruce Hulme, President, Framingham

Larry Kaplan, M.D., Wellesley

Robert Kays, Marlborough

Dorothy Kennedy, Natick

José Lemos, Ph.D., Boston

Carl McCarthy, Worcester

Michael O’Riordan, Treasurer, Norfolk

Steve Penna, Springfield

Joan Rastani, Framingham

Lawrence Scult, Wayland

Richard Twomey, Holliston

Pamula Zicko, Holliston

CONTACT INFORMATION

Framingham Main Number 508.620.2645

Child Care and Head Start	508.820.8380
SMOC Behavioral Healthcare	508.879.2250
Fuel Assistance/LIHEAP	508.620.1230
WIC	508.620.1445
SMOC Housing Corporation	508.879.6691
Housing Service Center / Housing Consumer Education Center	508.872.0765

Opportunity Center

Common Ground Resource Center	508.620.2690
Career Center	508.620.2677

Marlborough Main Number	508.460.9699
Greater Worcester Housing Connection	508.757.0103
Martin Luther King, Jr. Center	508.756.6330
Lowell Transitional Living Center	978.458.9888
Open Pantry Community Services (Springfield)	413.737.5354



*SMOC Board members
Yvonne Brown and Joan Rastani*



EVERYBODY MATTERS

WWW.SMOC.ORG



**SOUTH MIDDLESEX OPPORTUNITY COUNCIL
7 BISHOP STREET
FRAMINGHAM, MA 01702**