Mission Statement

SMOC’s mission is to improve the quality of life of low-income and disadvantaged individuals and families by advocating for their needs and rights; providing services; educating the community; building a community of support; participating in coalitions with other advocates and searching for new resources and partnerships.
Dear Friends,

The accomplishments in 2018 demonstrate how diverse our programs and services are across communities. From the importance of our partners who make an affordable housing project like Bixby Rd. in Spencer possible, to donors like Alira Health who provided a free summer soccer clinic to young children in our childcare, to the individual stories of Myint, Wah Wah, and Luissana— it is clear that collaboration, partnerships, and teamwork always remain at the center of our success. A few other highlights in 2018 include enhanced services for our homeless families like the Family Cookout and the new playground installed at Pathways Family Shelter, an inspiring Celebration of Learning in June for graduates of the Joan Brack Adult Learning Center, an innovative program at Open Pantry Community Services in Springfield that is working to take the stigma out of accessing a food pantry, and the groundbreaking for a large renovation project at 73 Hollis St. in Framingham. Lastly, we were a recipient of the Preservation Achievement Award from the Framingham Historical Society for the purchase and rehabilitation of our main campus on 7 Bishop St.

We have also begun a conversation on succession planning for the board and agency to be explored further in 2019. A number of transitions in Executive team are already underway. Susan Gentili was promoted to Chief Program Officer and Heidi Eagles was promoted to Chief Development Officer. Michael Hutnak was named our Chief Financial Officer after working as the Interim CFO for some time. We also welcomed a new Chief of Staff, Tania DiDuca.

As we reflect on this past year and look to the transitions of the future, it is incredible to think that we have been working together for over 30 years. We have together, as Board President and Executive Director, seen the agency through many highs and lows, program expansions, property acquisitions, board and staffing changes, and community engagements, and that could be in just one fiscal year! What has fostered our relationship over the years is that we are committed to the same end goal: SMOC’s mission. We always agree that the people we serve are at the forefront of everything that SMOC does. Every decision relates back to that one question, “How will this impact the people we serve in our communities?” SMOC continues to be a place where people from all backgrounds feel welcomed and their struggles are acknowledged. This would not be possible without the staff, so we thank them for their tireless efforts to carry out SMOC’s mission every day. The Board of Directors support and guide the agency with the utmost dedication, and we are grateful for that. We also recognize that our volunteers, donors, and partners are key to so much of what we accomplish every year.

We know the year ahead entails new Board leadership, the potential to create a Community Center in downtown Framingham, and the opening of a brand new residence for Serenity House. We are excited to see what else the future has in store for SMOC in 2019.

Sincerely,

Bruce Hulme, President, SMOC Board of Directors
Jim Cuddy, Executive Director, SMOC
OUR IMPACT

45,479 people served by SMOC, including 32,575 families

- 1,524 individuals transitioned from emergency shelter to permanent housing
- 7,680 individuals served hot meals from our various meal programs
- 5,631 received domestic and sexual violence direct services and prevention programs from Voices Against Violence
- 2,272 individuals received housing services from our Housing Consumer Education Center

$556,968 returned as a result of 537 income tax returns prepared at no cost

- 2,020 individuals received behavioral health services through SMOC Behavioral Healthcare
- 624 total partnerships among supporters and service providers of low income individuals
- 290 units of housing successfully weatherized
SMOC has always believed in the power of housing and case management as pillars of our clients’ paths toward healthy lifestyles and self-sufficiency. In December 2016, SMOC received a grant from the Blue Cross Blue Shield of Massachusetts Foundation to conduct a 1.5-year longitudinal study on the Impact of Housing on Social Equity and Health.

The research team recruited 126 clients who were entering Housing First programs. Housing First is a homeless assistance approach that prioritizes providing permanent housing to people experiencing homelessness, thus ending their homelessness and serving as a platform from which they can pursue personal goals and improve their quality of life. At the start of the study a baseline survey was conducted. Follow-up surveys were conducted six and twelve months later. An analysis of the results shows that clean, safe housing can be viewed as a form of preventive health care. This effect, combined with the supportive services offered through Housing First programs, was associated with strong improvements to our clients’ health and health care access.

Over the course of the study, clients shifted from relying on emergency rooms for health care toward developing relationships with primary care providers. Clients reported broad improvements to overall health, including reduction in need for addiction services, increase in personal self-sufficiency, and an increase in mental health stability.

With this study outcome, we are confident and emboldened to carry on with our mission to put an end to homelessness. SMOC will continue to emphasize the importance of providing stable housing for the homeless and delivering a wide range of services to ensure clients’ overall well-being.

SMOC marked the completion of Bixby Road Apartments with an Open House on November 9, 2017. We were joined by funders, community representatives, members of the development team and board members, to celebrate the culmination of this exciting and impactful project.

This $14M project involved the development of 42 new units of affordable housing in Spencer, MA. The project was funded by federal, state and private partners and is managed by Maloney Properties. The 11-building apartment complex sits on 15 acres of land, conveniently located near downtown Spencer. The units will be used as permanent, affordable housing with on-site case management for families, some of whom are formerly homeless and/or may have a variety of special needs.
Family Cookout and Fair

In August, SMOC hosted a free cookout and fair for local families at Mary Dennison Park. This event was made possible thanks to partial funding received from CHNA 7 to create events that celebrate recovery through the collaboration of multiple agencies including, SMOC’s Family Care System, SMOC Behavioral Healthcare and the Metro West Emotional Health and Substance Use Task Force. Approximately 100 people participated in this event and enjoyed a catered meal provided by Foodie Café and a range of activities including, face painting, music, petting zoo, pony ride, and games.

A number of community agencies set-up booths at the event to distribute information about local resources, including SouthBay Community Services, TEMPO, and OUT MetroWest. Attendees received a bag full of information about local resources and other give-a-ways including a sandwich container, frisbee, and beach ball. Participants made the most of this special event, having fun with their families, enjoying a meal together, and learning more about the community resources available to them.

73 Hollis Street Groundbreaking

On April 6, 2018, SMOC celebrated the launch of more than $400,000 in renovations to 73-75 Hollis Street in Framingham, a SMOC owned and operated building that houses a recovery program for young adults as well as affordable housing units for formerly homeless individuals. Groundbreaking Event guests included Framingham Mayor Yvonne Spicer; Nathalie Jean, Framingham Community Development Coordinator; and Framingham Police Chief Kenneth Ferguson, along with board members, staff and other community partners. The improvements are subsidized by HOME funds, a city resource for community development that is allocated by the US Department of Housing and Urban Development. Renovations will include interior, exterior, mechanical, and electrical repairs to the building, located in Downtown Framingham.
HIGHLIGHTS

Joan Brack Adult Learning Center Celebration of Learning

Thirty seven adult students were honored for achieving various milestones at the Joan Brack Adult Learning Center on June 22, including eight students that completed the HiSET (formerly GED) program, 10 that completed the year-long English as a Second Language (ESL) program and 4 that passed their US citizenship tests and are now naturalized citizens.

The Joan Brack Adult Learning Center provides a nurturing learning environment for adult students in our region to continue their educational journey. Here, students find a place where teachers customize their lessons to meet their needs and to help them achieve academic success. Jeffrey McCue, Commissioner of the MA Department of Transitional Assistance, Framingham Mayor Yvonne Spicer, Framingham School Committee Chairman Adam Freudberg, and members of the Framingham City Council were present as guest speakers during the celebration.

A New Playground for Pathways Family Shelter

On April 20, 2018, SMOC celebrated the donation and installation of brand new outdoor play equipment for Pathways Family Shelter in Framingham with a ribbon cutting ceremony. Jane Gibbon from Bright Horizons Foundation for Children, Ben Bergeron from CrossFit New England, and Amie Turrill Owens from Kettlebells4Kids, along with staff and residents, were present for the ceremony.

SMOC is deeply grateful to these organizations for supporting the purchase and installation of the playground. It will provide a rich and safe play environment that is essential for the growth of the children that reside at Pathways Family Shelter.
The Senior Food Choice Program

Open Pantry Community Services (OPCS) is a food security and social service program of SMOC located in Springfield, MA that provides groceries to people in need on an emergency basis. OPCS dedicates the 3rd Monday of each month to the Senior Food Choice Program. The program is a nutrition education based program promoting healthy eating based on the USDA nutritional standards.

The Senior Food Choice Program varies from the traditional food pantry experience where guests are usually provided with food selected by program staff. Instead, each senior shops the four USDA food groups to ensure well-balanced nutritional meals that are compatible with dietary guidelines and personal preferences. They are paired with a personal shopper to assist them as needed. The program has taken the stigma out of accessing a food pantry while providing dignity to our guests.

All guests are screened for the Supplemental Nutrition Assistance Program (SNAP) benefits eligibility and on-site applications are offered along with advocacy and support services.

Job Fairs at SMOC’s Career Center

Every month, a number of reputable companies with attractive part time and full time positions gather at 7 Bishop St. in Framingham for our monthly Career Center Job Fair. The events are coordinated by our workforce development team and they allow people to directly seek positions with livable wages and quality benefits. The workforce development team also provides clients with the resources they may need to further their education and training, or assist with family situations and child care once they are employed.

Company representatives are able to speak on-site with qualified candidates and may advise prospective employees to go online and fill out a job application using the representative’s name as a referral. Computers are also set up in the room so candidates can immediately fill out the online application in the presence of the company’s representative in case of additional questions and inquiries. Companies are also known to conduct an interview and hire on-site for certain positions. The Job Fairs have been held for a several years in our headquarters and has proven to be a successful way to connect more than 800 people with jobs they desire.
SMOC Receives Preservation Achievement Award

We are proud to be one of the recipients of the 2018 Preservation Achievement Awards, presented by Framingham Historical Commission on May 31 at the Framingham Historical Society. SMOC was recognized for purchasing and rehabilitating the historical Dennison Manufacturing Company property located at 7 Bishop Street. The project involved undertaking significant rejuvenations to the interior and creating office and meeting space to serve as SMOC’s headquarters. Pictured are (from left to right) Frederic Wallace, Chair of the Framingham Historical Commission; Bruce Hulme, SMOC Board Chair; Dennis Giombetti, Framingham City Council and Representative Jack Patrick Lewis.

Summer Soccer Clinic

To provide local children with the opportunity to get in touch with nature and fitness, SMOC partnered with Alira Health and Town of Framingham Parks and Recreation to hold the first Summer Soccer Clinic. The week-long event was held in July and was open to the young students participating in our Head Start/Child Care program and the Suburban Childcare program. Two Italian coaches, Paolo Taddei and Pierpaolo Tugliola, taught basic soccer skills to the participants. The Summer Soccer Clinic is a great way to awaken children’s interest in soccer and encourage them to be more active individuals. We are profoundly grateful to our partner, Alira Health, for so generously funding and volunteering for this special program.

SMOC Jobs For Youth Graduation

In August we celebrated the graduation of participants in the Summer Jobs for Youth Program. The program has been held successfully for more than 10 years to welcome bright young talents and introduce them to social services field. This year, participants worked in the agency’s Housing Consumer Education Center, Housing Operations, Workforce Development and Finance departments to help and effectively assist with managing resources, research and clerical work.

The Summer Jobs for Youth Program provides a holistic introductory experience for local high school-aged youth to the nonprofit world. With many departments that target specific needs in the community, participants have the liberty to choose and apply their skills to further amplify SMOC’s mission. Summer Jobs for Youth is held annually from June-August.
SPECIAL EVENTS

PURPLE PASSION 5K RUN/WALK

LTLC STEPS TO HOME

OPCS HOLIDAY MEAL
SPECIAL EVENTS

OPCS MAYFLOWER MARATHON

WOMEN’S WELLNESS FAIR

SMOC GOLF TOURNAMENT

SMOC SOCCER CLINIC

COMMUNITY MEALS
Myint and Wah Wah Soe are proud to report that they have achieved their life goals of attaining US citizenship, purchasing a home and permanently residing in America with their son.
After more than two years of residing in emergency shelter with her two special needs children, Luissana attained permanent housing and was referred to SMOC’s Housing Stabilization Program. She entered the program feeling anxious, insecure, and doubtful about her future and she had a huge debt over her head. She had significant student loans and an unfinished college degree, which exacerbated her tendencies to shop excessively and overuse her credit cards.

When Luissana first met with her stabilization case manager, she was encouraged to complete her college degree. She’d been working towards it for seven years and had just one class left in order to graduate. Her case manager helped her re-enroll and she began to focus on her studies.

Luissana’s and her case manager then worked on addressing her hefty debt. The stabilization team pored over her 65-page credit report. Luissana was surprised and upset that her credit score was so low, despite the fact that she had been making payments. The team then scrutinized her purchases in recent months and discovered that her spending habits had tremendously swelled her debt and ultimately damaged her credit score.

The stabilization team came to her aid to help her access opportunities to pay off her debt. Luissana enrolled in Project Reinvest, a financial coaching program, where her financial standing was reassessed.

She received vital tools to tackle her finances and gradually rebuild her life.

One of the most important steps in Luissana’s journey was overcoming her inclination to overspend. Luissana’s case manager worked with her to help her find comforting ways to handle stress other than spending. They discussed relaxation techniques and importance of self-care. Luisa began to understand how she ended up in such a desperate situation and was learning how to make choices that better served her goals.

Luissana eventually built up the courage and confidence to apply for a job at a clothing store. She got the job and is paying off her debt while supporting her family. Her studying and hard work at school also paid off. In July, Luisanna received her Bachelor’s degree in Architecture from State University in New York. Her case manager proctored the final test for her and they were both thrilled that she would finally graduate.

Today, Luissana is on the hunt for a job in nonprofit sector, which could allow her to have her loan debt forgiven after working in the nonprofit sector for 10 years. She and her two kids are doing well, living in their quaint apartment in Marlborough. Luissana is deeply grateful for the attentive help she received from her case manager and the stabilization team at SMOC.
AWARDS

EMPLOYEES OF THE YEAR
Norman Kane - Homeownership Coordinator
Mary Lou Horn - GED Coordinator

MANAGERS OF THE YEAR
Kim Hicks - Program Director, Pathways Family Shelter
Luz Negron - Senior Office Manager, SMOC Behavioral Health

VOLUNTEERS OF THE YEAR
Betsy Chisholm - Lowell Transitional Living Center
Carmen Lozada - Open Pantry Community Services
Cindy Elias - Head Start/Child Care

SPIRIT OF SMOC/MARGARET DAVITT AWARD
Bruce Hulme

TEAM OF THE YEAR
Housing and Stabilization Case Management Team-
Greater Worcester Housing Connection

COMMUNITY PARTNER
United Way of Central Massachusetts
Alira Health

ANNE BRADFORD FRIEND OF SMOC
Valerie Mulvey

BOARD MEMBER OF THE YEAR
Ruth Hibbard
## FINANCIALS

**SMOC Consolidated Statement of Activities - Core Operations**

**FISCAL YEAR ENDING JUNE 30, 2018**

<table>
<thead>
<tr>
<th>Revenue</th>
<th></th>
<th>Expenses</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants &amp; Contracts</td>
<td>$ 78,177,000</td>
<td>Energy &amp; Financial Assistance</td>
<td>$ 41,079,000</td>
</tr>
<tr>
<td>Third Party Billings</td>
<td>$ 4,855,000</td>
<td>Housing</td>
<td>$ 26,289,000</td>
</tr>
<tr>
<td>Rental Income</td>
<td>$ 7,753,000</td>
<td>Head Start/Child Care</td>
<td>$ 8,577,000</td>
</tr>
<tr>
<td>InKind Revenue</td>
<td>$ 2,030,000</td>
<td>Behavioral Health</td>
<td>$ 8,129,000</td>
</tr>
<tr>
<td>Other</td>
<td>$ 3,823,000</td>
<td>Other Programs</td>
<td>$ 5,345,000</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td>$ 96,638,000</td>
<td>Administration &amp; Fundraising</td>
<td>$ 3,320,000</td>
</tr>
</tbody>
</table>

**Total Expenses** $ 92,739,000

| Change in Net Assets before Depreciation | $ 3,899,000 |
| Depreciation                           | $ 2,725,000 |
| Change in Net Assets                   | $ 1,174,000 |

**FY18 Revenue**

- Grants & Contracts: 81%
- InKind Revenue: 2%
- Rental Income: 8%
- Other: 4%
- Third Party Billings: 5%

**FY18 Expenses**

- Energy & Financial Assistance: 44%
- Housing: 28%
- Headstart/Childcare: 9%
- Behavioral Health: 9%
- Other Programs: 6%
- Administration & Fundraising: 4%
- Other: 4%
DONORS

Many Thanks to All Who Supported SMOC in FY18

Local, State and Federal Funders

City of Framingham
City of Lowell
City of Springfield
City of Worcester
Town Of Northbridge
Division of Banks
MA Department of Children and Families
MA Department of Correction
MA Department of Early Education & Care
MA Department of Elementary & Secondary Education
MA Department of Housing & Community Development
MA Department of Mental Health
MA Department of Public Health
MA Department of Transitional Assistance
MA Executive Office of Health and Human Services
MA Executive Office of Housing and Economic Development
MA MBHP-Mass Behavioral Health
MA Medicaid
MA Medicare
MA Office for Victim Assistance
MA Parole Board
MA Rehabilitation Commission
Substance Abuse and Mental Health Services Administration
U.S. Department of Agriculture
U.S. Department of Education
U.S. Department of Energy
U.S. Department of Health & Human Services
U.S. Department of Homeland Security
U.S. Department of Housing & Urban Development
U.S. Department of Justice
U.S. Department of Labor
U.S. Department of Veteran Affairs

Institutional Donors

Ace Temperature Control Inc.
Advanced Math and Science Academy Charter School
AFC Urgent Care
Align Credit Union
Alira Health / CMC Consulting Boston Inc
AmazonSmile Foundation
Amelia Peabody Charitable Fund
Anonymous
Arbella
AutoBright Car Wash
Avidia Bank
Bank Of America Charitable Foundation
Baystone Development
Beacon Telecom Inc.
Belcher’s Appliance
Blue Cross Blue Shield of Massachusetts Foundation
BNY Mellon
BOSE Corporation
Boston Klin Sales & Service, Inc.
Bostonian Cleaning & Restoration, Inc
Bowditch & Dewey
Broomstones Ladies Curling Club
Capital Group Properties
Central Mass Housing Alliance
Charlesbank Homes
Chill Kitchen and Bar Inc
Cocoplum Appliances
Coldwell Banker Residential Brokerage Cares
CommCreative
Commonwealth Of MA Employees Charitable Campaign
Community Health Coalition Of MetroWest
Community Networks Corporation
Cornerstone Bank
Cummings Properties, LLC
David P Truitt Jr Master Electrician LLC
Davis Square Architects
DCU For Kids
DeWolfe Contracting
Digital Federal Credit Union
Eastern Bank
EEG, Inc.
European Wax Center
F&W Pest Control
Fair Yeager Insurance Agency Inc.
Fidelity Charitable Foundation
First Congregational Church Of Auburn
First Congregational Church Of Holliston
First Federated Church
First Literacy
First Parish In Needham
FITTS Insurance
Five Olsons Milford Plains LLC
DONORS

Institutional Donors (CONTINUED)

FLEXcon
Focus Optimal LLC
Foundation For MetroWest
Framingham CDBG
Framingham Fitness LLC
Framingham Friends Meeting
Framingham State University
Franklin Caterers
Franklin Newcomers and Friends
Franklin Square House Foundation
Friends of Voices Against Violence
Gap Inc.
Gavin & Sullivan Architects, Inc.
Gentili & Rossini Associates
Gifts Of Hope Unlimited Inc.
Give With Liberty Employee Donation
Golub Corporation
Gordon Real Estate
GRC Wireless, Inc.
Greater Worcester Community Foundation
Harvard Pilgrim Health Care
Hoche-Scofield Foundation
InterCity Electric, Inc
Jewell Insurance Agency, Inc
Jim Morrisey’s Oil Burner Service
JKB, Inc./ DBA Auto Bright Car Wash
Joan H. Brack Charitable Foundation
Klein Hornig LLP
Law Office Of Morton J. Shuman P.C.
Macy’s Foundation
Macy’s/Bloomindgale’s
Make Change For Change
Mal Duane Real Estate
Marlborough Shelter Ctr
Mass Housing/CCRI
Mass Housing and Shelter Alliance
Massachusetts Housing Investment Corp.
Massachusetts Medical Society and Alliance Charitable Foundation
MathWorks
Metro Credit Union
Metrowest Academy Of Jiu Jitsu
Metrowest Energy Inc.
Metrowest Health Foundation
Metrowest Yoga
Middlesex Savings Bank
Mutual One Bank
MutualOne Charitable Foundation
National Grid
Needham Bank
Needham High School Students Acting To Make A Difference Club
Network For Good

NewVue Communities
Noonan Energy Corp
Ochsner Charitable Foundation
Olympus
Our Lady Thrift Shop, Inc.
People’s United Community Foundation
Pestex Inc
Pilgrim Church
Price Chopper
R.C. Rheault Construction
RCAP
Reliant Medical Group
Retro Tech Insulation LLC
Rising Sun Lodge #99
Robert S Dorfman Company Inc.
Roland’s House Evening Of Giving
Rotary Club Of Natick - Natick Community Program
Rousseau Realty, LLC
Santander Bank
Schwartz Charitable Foundation
Sing Sing Inc
Sj4 Services
Slim Global Travel
Southbridge Savings Bank
Staples Foundation
State Street Discount
State Street Foundation Matching Gift Program
Stoddard Trust
Suburban Athletic & Child
SVN Parsons Commercial Group
TD Charitable Foundation
The 200 Foundation, Inc.
The Fletcher Foundation
The Franklin Federated Church
The Milford National Charitable Fund
TJX Foundation
Tracker Systems, Inc.
Trindade Holy Ghost Society Michalense
TRUiST
United Mechanical Contracting, Inc.
United Way Of Central Massachusetts
United Way Of Massachusetts Bay and Merrimack Valley
United Way Of Tri-County, Inc.
United Way Pioneer Valley
Universal Home Improvement
Verizon Foundation
W.B. Mason Company, Inc.
Waxing The City
Worcester County Food Bank
YourCause / Dell
YourCause / Neiman Marcus
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Kathryn Lee Deleon
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Gerard E. Desilets
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Pearl Eagles
Karen Eagles
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Shanah Elliott
Ellyn Ellis
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Jud Frankin
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Catie McElwee
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S. E. McGrail
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Edmund Memmott
Mary Memmott
Sara Memmott
Cathy Miles
Christopher Miles
Kristin Millan
Ramiro Millan
Vincent and Catherine Miola
Yu Mii
Robyne Jerome and Nancy Miskowicz
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Valerie Mulvey
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Sara Schlotterbeck
Sue Schlotterbeck
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Allison Soderstrom
Naomi Z Sofer
Yvonne Speaker
Tenney Spinneit
Alan Stadnowicz
Jeanne Stillmock
Kevin Stillmock
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Cheryl Tully Stoll
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Maiqueta Tally
Janis F Taranto
Elizabeth A. Tassinari
Pamela Taylor
Michael J. Tempesta
Richard Tillrell
Richard Tizard
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Susan Tripathy
Alfredo and Marianne Valle
Todd Vickstrom
Friends Of Voices Against Violence
Rosanne Widdick
Alexandra Waravel
Robert and Catherine Webber
Elizabeth Webber
Caroline Webber
Matthew Webber
Natalya Wheatley
Deborah Wheelwright
Kevin and Eileen White
Marie Williams
Penney Williams
Nancy Wittenberg
Steven Wittenberg
Audrey Wong-Centauoro
Alice Wright
Eleanor Yeomans
Ronda Yeomans
Kim Young
Roberta Zeliff
Pamula Zicko
Kim Young
Ronda Yeomans
Kim Young
Roberta Zeliff
Pamula Zicko
Udo and Petra Zoettler
Zucker Pak
Wade Blackman
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Isabel Harrison, Ashland
Ruth Hibbard, Framingham
Hugo Hollerorth, Natick
Bruce Hulme - President, Framingham
Dorothy Kennedy, Natick
Elizabeth Killion, Natick
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Contact Information

FRAMINGHAM MAIN NUMBER  (508) 872-4853
Child Care Head Start  (508) 820-8380
SMOC Behavioral Healthcare  (508) 879-2250
Fuel Assistance/LIHEAP  (508) 620-1230
WIC  (508) 620-1445
SMOC Housing Corporation  (508) 879-6691
Housing Service Center/Housing Consumer Education Center  (508) 872-0765

OPPORTUNITY CENTER
Common Ground Resource Center  (508) 620-2690
Career Center  (508) 620-2677

ADDITIONAL PROGRAMS
SMOC Financial Services  (508) 620-2349
Marlborough Main Number  (508) 460-9699
Greater Worcester Housing Connection  (508) 757-0103
MLK Center  (508) 756-6330
Lowell Transitional Living Center  (978) 458-9888
Open Pantry Community Service  (413) 737-5354